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Construct



FOREWORD FROM MICHAEL CONWAY



WELCOME TO THE SPRING/SUMMER ISSUE OF *CONSTRUCT*. AFTER STARTING 2014 WITH A BANG THE PACE HAS SHOWN NO SIGNS OF SLOWING DOWN, WITH THE BUSINESS REACHING SOME TRULY IMPORTANT MILESTONES IN RECENT MONTHS.

April saw our major new contract with Westminster City Council kicking into action, along with the renewal of our long-term partnership with the London borough of Lewisham. Both are important contracts for the business, and I would like to thank everyone for their hard work in making the mobilisation a success.

We're also delighted to report that our £10 million new asphalt production facility, Heathrow Asphalt, has commenced operations, with the first batches leaving the plant in May. The opening of this flagship facility significantly increases our capacity, allowing us to self-deliver materials to even more projects, particularly across West London. Not only does this mean we can deliver cost and environmental efficiencies across our projects, it guarantees security of supply at a time when demand for materials is on the rise.

We also held our second annual Conway Cup competition in May, which took place as part of the *Financial Times London Cycle Sportive*. Despite gale force winds on the day we had more than 80 people taking part in the 48 kilometre race to raise money for sports charity Access Sports. It was wonderful to see staff, clients, suppliers and partners come together to support such a worthy cause and I would like to offer my congratulations to everyone who took part – and especially to the winning team from the London Borough of Bromley!

Cycle safety is of course something that's close to our hearts at FM Conway, and throughout 2014 we have continued our commitment to make London's roads safer for vulnerable users. We're very proud, therefore, to have been awarded the ISO 39001 Road Safety Traffic Management certification earlier this year – and are one of the first companies in the world to receive the accreditation.

So 2014 has already been a year of great success, and it's certainly an exciting time for everyone involved in FM Conway. I'm confident there will be plenty more successes to come throughout the rest of the year and beyond.

MICHAEL CONWAY
CEO FM CONWAY

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TRIPLE GOLD AWARD

This is testament to the success of our 'People First' scheme, which gives all of our staff the tools to protect their health and wellbeing.



FM Conway has received a Gold Award by the Royal Society for the Prevention of Accidents (RoSPA) for the third year running.

We're proud to have achieved the accolade again as it recognises excellence in our health and safety systems. It's one of the most sought-after awards in the sector and highlights our commitment to protecting the safety and wellbeing of our colleagues and the public.

Judges considered factors including leadership and workforce involvement to reach their decision. This is testament to the success of our 'People First' scheme, which gives all of our staff the tools to protect their health and wellbeing, making it a top priority across the business.

FIRST CHOICE IN LEWISHAM

We've won a major road maintenance contract with the London Borough of Lewisham, worth up to £21 million.

The five-year deal has a two-year extension option and is worth around £3 million a year. It will see us deliver highway maintenance and planned road works throughout the borough including emergency works, gully cleansing, winter services and footway works.

As the incumbent contractor in Lewisham we're delighted to be continuing our relationship and thrilled that our offer remains London's leading service for term maintenance. It's a fantastic win for us and we're looking forward to working with the borough again.



This year we became one of the first companies in the world to be awarded the ISO 39001 Road Safety Traffic Management certification.

SAFETY CERTIFICATION

The certification recognises our commitment to maintaining the highest possible safety standards – with one of the largest HGV fleets on London's roads we're responsible for ensuring that our work and our fleet pose a minimal risk to the public.

ISO 39001 is the only internationally-recognised standard aimed at reducing death and serious injury on roads and has the support of the government, Transport for London and road authorities. It's a terrific achievement and shows our continuing leadership on fleet safety.

ISO 39001



A NEW ERA WITH WESTMINSTER

THIS APRIL, WE STARTED THREE CONTRACTS THAT WILL SEE US WORKING ON WESTMINSTER CITY COUNCIL'S ICONIC INFRASTRUCTURE UNTIL AT LEAST 2022.

FM Conway has won three major maintenance contracts worth £450 million with Westminster City Council. These are fantastic wins for our business that will see us working on some of London's highest profile roads, public spaces, statues, monuments and bridges.

The three deals cover highways maintenance and public realm projects under a contract worth £30 million per annum; public lighting maintenance management and mechanical and electrical works (£5.25 million); and bridge and structures maintenance management and improvement (£2.5 million). Each contract will last eight years, with an option for a four year extension.

Having worked in boroughs across London we have amassed a wealth of experience in providing swift, quality maintenance and gained a unique insight into the capital's challenges. These new contracts give us the opportunity to use this understanding to showcase our innovation, self-delivery and the quality of our people within an internationally recognised setting.

The contracts will see us working once again with WSP, the leading professional services provider, as a strategic partner. WSP will be providing design and consultancy services, and teams from both firms will be located together for the duration of the contracts. We're thrilled to be extending a partnership with a company which shares our proactive, service focused attitude and passion for sustainability.

Michael Conway, chief executive officer at FM Conway, said: "These maintenance deals demonstrate the scale and quality of our offer. We're excited to have started work on these contracts, and we're passionate



about taking the lead for the infrastructure at the heart of the UK's government, tourism, institutions and culture. It's a terrific achievement for us and testament to the quality of our work across London, the calibre and professionalism of our people, and the state-of-the-art plants and facilities we have developed."

The wins follow a competitive tender process and will see FM Conway working on over 206 miles of carriageways, 420 miles of footways, over 300 statues and memorials and in excess of 100 highway structures including Waterloo Bridge and the twin Golden Jubilee footbridges over the Thames.

Councillor Melvyn Caplan, Westminster City Council cabinet member for finance, resources and customer services, said: "We welcome this opportunity to build on our existing relationships with FM Conway and WSP in a deal that will deliver continual improvements to the public realm. Westminster's infrastructure is one of its most valuable assets and it is vital that we continue to maintain it to the highest possible standards while ensuring we secure value for money for our residents."

FM Conway is proud to have been working with Westminster City Council since 1991 on a variety of services, with notable recent works including the restructuring of the Piccadilly area to a two-way traffic system as well as our work on lower Regent Street.



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MICHAEL CONWAY
CEO, FM Conway

We're passionate about taking the lead for the infrastructure at the heart of the UK's government, tourism, institutions and culture.



NOW THAT HEATHROW ASPHALT IS UP,
RUNNING AND OFF THE GROUND, WE TAKE
A LOOK AT ITS CONSTRUCTION AND WHAT
THE PLANT MEANS FOR OUR CUSTOMERS.

GOING WEST

BENNINGHOVEN



Work started on Heathrow Asphalt in July last year, and after 10 months, 1200 tonnes of steel, 550 concrete piles, 300 tonnes of reinforcement and 25000 metres of cable, we're now fully up and running. Our £10 million plant began producing asphalt for commercial sale in May and we look forward to officially opening the plant later in the year with a guest speaker, clients and staff.

It's been a challenging build that we've been able to tackle through innovative working and close collaboration with Benninghoven, which was contracted to build the plant, and our other suppliers.

The first phase saw FM Conway deliver extensive groundworks and civil engineering to prepare the site for the structural works. Our strong partnership with Benninghoven, which also delivered our Erith plant in 2010, allowed us to work nimbly on site and ensure different aspects of the build could progress simultaneously.

We changed the original specification to precast concrete so we were less dependent on the difficult weather conditions - keeping the build on schedule, and our team on target for delivering the plant.

A vital asset

Heathrow Asphalt is crucial for allowing us to self-deliver materials for our works across West London. We have major contracts in the area and the plant not only gives us a basis to supply our gangs, but also widens our catchment area and lets us offer our cost-efficient model to regions and authorities that we couldn't practically reach from Erith.

Having this local supply base also helps us to work more sustainably. Heathrow Asphalt is one of Europe's lowest-carbon asphalt plants, but its proximity to our schemes in West London also cuts the length of vehicle trips, resulting in lower emissions.

More broadly, the facilities we have built have extended our recycling capability. With our facilities at Erith and Dartford, we were previously able to recycle over 200,000 tonnes of road planings into type 4 Sub Base, and supply over 220,000 tonnes of recycled products to sites nationwide. Heathrow Asphalt doubles that capacity.

Building for the future

"This has been a comprehensive and sophisticated programme," comments John Nightingale, project manager for Heathrow Asphalt at FM Conway. "It builds on our existing infrastructure, and represents an extension of our vision for recycling in London and beyond.

"Our project partners have helped us to deliver a state-of-the-art facility that reflects our ambitions to provide a leading approach to highways materials - their manufacture and end-of-life use. It's a crucial part of our self-delivery model, and shows the company's continued willingness to extending and investing in its unique approach."



JOHN NIGHTINGALE
project manager
for Heathrow Asphalt,
FM Conway

This has been a comprehensive and sophisticated programme which builds on our existing infrastructure, and represents an extension of our vision for recycling in London and beyond.





WE'VE BEEN WORKING TO DELIVER A FULL RENOVATION FOR A LISTED BUILDING IN HAMPSTEAD SOUTH END GREEN, NORTH LONDON.

CHARM, CHARACTER AND FUNCTION

This has been a sensitive and well-delivered restoration. Attention to detail has been absolutely key.



Since February 2012, the introduction of Mayor of London Boris Johnson's flagship Routemaster buses – complete with conductors and an open rear platform – has been a hallmark of the Mayor's transport investment.

The vehicles, which run between Pimlico and Hampstead and through iconic parts of the city such as Trafalgar Square on route 24, reintroduce a classic design to London's transport infrastructure. They also mean more staff for the network.

As a result, there has been a wider need to revamp welfare accommodation for London Buses' drivers and passenger assistants. The distinctive buildings are situated throughout the capital, and are used by staff for everything from quick tea breaks to accessing information about shifts and network notifications.

In Hampstead, north London, FM Conway's structures team has delivered a complete renovation for a Grade II-listed facility in the heart of an ensemble of high-quality structures – all of which were originally built in the Victorian period and serve their original purposes to this day. The Hampstead facility, for example, was first used as a mess room for tram drivers.



Major uplift, sensitive works

FM Conway's works restored the facility's exterior whilst subtly enhancing the building's ability to blend in with the surrounding built environment. Our renovation included the introduction of more comfortable tables and chairs – to accommodate the higher numbers of staff – and a new kitchen area and toilet. Original interior panelling has been retained and redecorated, whilst more recent additions that had previously compromised the quality of the original building were removed.

The painting, structural works and fit-out were all conducted in close collaboration with TfL's architectural team and the end result has been a significant improvement for a structure that enhances the character and heritage of Hampstead's public realm.

Martin Edgar, architectural assistant for bus infrastructure at TfL, explains: "This has been a sensitive and well-delivered restoration. Attention to detail has been absolutely key. We carefully chose every aspect of the restoration – right down to the fine detail of the paint – to ensure we maintained the structure's unique character. The FM Conway team took a genuine interest in the work, and we've been able to make an important asset fit for our staff without compromising its subtlety and style."

A PERFECT DELIVERY AT LORD'S



Resin-bound material is particularly hard wearing, long lasting, and provides both a heritage feel and a durable surface. We also laid 66 meters of granite setts, mainly around the Ground's bar areas. The project involved a range of teams at FM Conway - including surfacing, design and materials supply - all coming together to deliver the project smoothly.

LORD'S CRICKET GROUND, HOME TO MARYLEBONE CRICKET CLUB, MIDDLESEX COUNTY CRICKET CLUB AND THE ENGLAND AND WALES CRICKET BOARD, IS ONE OF THE MOST HIGH-PROFILE SPORTING VENUES IN THE UK.

Lord's is one of the oldest sporting venues in the UK, having hosted Australia in its first international in 1884, and this year is the bicentenary of the current Lord's Ground.



In December 2013, the Ground's owners proposed the redevelopment of Lord's at a cost of around £200 million over a 14-year period to maintain and improve its international standing. Recently, investment called for extensive resurfacing works to repair paved areas that over the years have been subject to heavy footfall.

FM Conway first began work at Lord's in partnership with The London Organising Committee of the Olympic and Paralympic Games (LOCOG) in summer 2013. We carried out extensive repairs to the surfacing around the Grace Gate ahead of the ground being used as an Olympic venue for the archery competition. Marylebone Cricket Club, which manages Lord's, was impressed with the quality of the works and as a result chose FM Conway to deliver its wider resurfacing programme across the Ground.

Our works have involved laying approximately 150 tonnes of base course with 1200m² of resin-bound material.

Martin O'Connor, supervisor at FM Conway, said: "The main challenge at Lord's was a logistical one. Firstly, we had a hard deadline to finish by mid-April, the start of the new cricket season. There were a large number of other contractors on site at the same time, all working toward the same deadline. Our work was critical for allowing the overall programme to progress and we put in a number of all night shifts to get the job done.

"Secondly, it was imperative throughout our works that the Marylebone Cricket Club staff were still able to access their facilities. We built several raised ramps over our resurfacing areas to make sure that business could continue as usual."

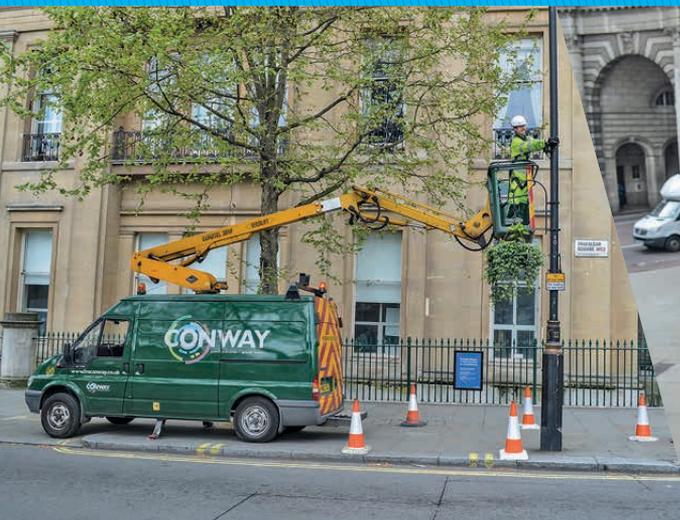
John Dawson, Project Manager at Lord's Cricket Ground, said: "Lord's is a 365-day venue that hosts a range of events, high-end catering and tours - all on top of the busy cricket programme. This makes it essential that our contractors are flexible and work with us to make our improvements run side-by-side with the everyday operation of the ground. FM Conway ticks these boxes for us, delivering high-quality works to tight timescales."

A SMART SOLUTION FOR PARKING IN LONDON

We're confident that residents, businesses and visitors to Westminster will have their driving and parking experience transformed in the months and years ahead.



PETER COAKLEY
project manager
at Smart Park



IN EARLY 2014 WE INSTALLED AN INNOVATIVE SYSTEM TO HELP DRIVERS FIND PARKING SPACES ON SOME OF LONDON'S BUSIEST AND HIGHEST-PROFILE STREETS.

We worked hard in carefully planning the works alongside Westminster City Council so that we could keep the capital moving.



Westminster is one of the busiest areas of London where on average drivers spend 15 minutes looking for a parking space, all the while adding to congestion in the heart of the capital and contributing to air pollution on London's roads.

It's an acute problem given the sheer density of the city and, in late January, Westminster City Council teamed up with FM Conway and specialist company Smart Parking to implement a new, intuitive system for matching drivers and spaces.

The £220,000 project involved the installation of infra-red 'SmartEye' sensors in 3,400 paid-for and disabled parking spaces across the city. When activated, the sensors send information via 'SmartLink' masts to a mobile phone app - ParkRight - which provides drivers with a real-time map of free spaces. This significantly cuts down the amount of time spent searching for parking spaces and, crucially, reduces congestion and emissions.

Following a successful trial which saw a network of 189 sensors installed in five Westminster streets - including Savile Row, Jermyn Street and St John's Wood High Street - FM Conway was contracted by the council to manage the installation of all 3,400 sensors and 330 receivers. Three teams drilled up to 100 cores per day through a variety of sub-bases and installed the sensors using a bonding resin.

Meanwhile, our lighting team installed 330 wi-fi receivers in existing lighting columns. Each column first had to be tested to make sure it was structurally and electrically sound and, where necessary, we adapted the columns to make them safe before installing the receivers. Westminster's lighting portfolio includes a number of heritage pieces dating from the 1800s and handling them demanded an extra degree of care.

This project required intricate logistical planning due to the nature of the area - parking was already tight so every effort was made to keep suspension to a minimum and avoid road closures where possible. Our lighting and surfacing divisions worked closely with Westminster's streetworks permitting team, special events team and planning team alongside Smart Parking to ensure works proceeded smoothly.

Stuart Wilson, head of lighting at FM Conway, explains: "The physical installation of sensors and receivers was only half of the challenge on this project. Westminster is incredibly busy and its streets are constantly playing host to a range of events, so we were operating within a fairly rigid timescale. We worked hard in carefully planning the works alongside Westminster City Council so that we could keep the capital moving."

"The implementation of Smart Park in Westminster is our largest and most ambitious project to date," comments Peter Coakley, project manager at Smart Park. "It will play a key role in helping London's roads and parking spaces operate more efficiently. Smart Park delivers proven benefits for both drivers and local authorities, and we're confident that residents, businesses and visitors to Westminster will have their driving and parking experience transformed in the months and years ahead."



BRITAIN'S WAR MEMORIALS ARE AN ICONIC PART OF OUR HIGH STREETS AND PROVIDE IMPORTANT LINKS TO THE PAST. WHEN BOROUGH HIGH STREET MEMORIAL NEEDED IMPORTANT STRUCTURAL REPAIRS, WE WORKED WITH SOUTHWARK COUNCIL TO RESTORE THE MONUMENT TO ITS FORMER GLORY.



LEST WE FORGET

Borough High Street Memorial, originally built in 1922, is the main cenotaph in Southwark dedicated to those who fought and died in the First World War. It is the focus of the borough's Memorial Day services each year on 11 November and is an important part of the area's heritage.

In January 2014, we were commissioned to make repairs to the memorial's structure, funded by Borough, Bankside and Walworth Community Council's *Cleaner Greener Safer* programme. The original foundations had failed, leading to the memorial subsiding and leaning to one side. We removed the bronze infantryman statue and then broke down the Portland stone plinth into its 16 separate sections. The constituent parts were removed, restored, and then reassembled to take pride of place on the high street.

Front line repairs

John Briggs, project manager at FM Conway, explains: "Working with grade-listed memorials calls for a great level of care. No original blueprints existed for how the memorial fits together so we had to draw up detailed plans as we dismantled the podium so it could be correctly and safely reinstalled.

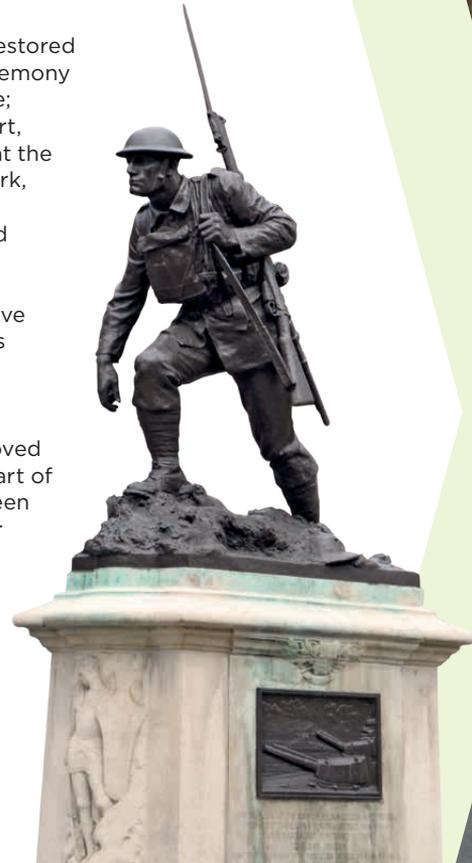
"We used a crane lorry to remove the blocks and transport them for storage. Usually for lifting these kinds of weights you would use chains. However, given the fragile and important nature of this monument, we used nylon straps instead to make sure it wasn't scratched or damaged in any way. It's a much more appropriate way to handle such an historic part of the community.

"With the monument removed and held in secure storage, we excavated and poured a new foundation. Meanwhile, the bronze statue was cleaned and polished and the Portland stone sections were restored using mortar by FM Conway's specialist heritage partner DBR. The monument was then reassembled and we replaced some of the surrounding York stone paving to ensure the aesthetics reflect the statue's role as a focal point for Borough High Street."

Back into action

The monument is now fully restored and was rededicated in a ceremony on 30 March. Barrie Hargrove; Cabinet Member for Transport, Environment and Recycling at the London Borough of Southwark, explains: "In practical terms, the planning, preparation and reassurance for stakeholders is absolutely key for heritage works, and we're proud to have conducted a scheme that has delivered repairs sensitively.

"The Borough High Street Memorial is extremely well-loved locally and is an important part of Southwark's history. It has been the focus of our memorial for the past 100 years, and with solid new foundations we are confident it will stand for the next 100 too."



The bronze statue was cleaned and polished and the Portland stone sections were restored

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JOHN BRIGGS
project manager
FM Conway

Working with grade-listed memorials calls for a great level of care. No original blueprints existed for how the memorial fits together so we had to draw up detailed plans as we dismantled the podium so it could be correctly and safely reinstalled.





*This year's Conway Cup was awarded to the team from the **London Borough of Bromley**, with every one of their five members completing the course in less than 1 hour 45 minutes*





THE SECOND ANNUAL CONWAY CUP

THE MORNING OF SUNDAY 11 MAY WAS GREETED WITH GALE FORCE WINDS AND THE EVER-PRESENT THREAT OF RAIN. THAT DIDN'T STOP SEVENTEEN TEAMS OF ENTHUSIASTIC CYCLISTS FROM TAKING PART IN THE SECOND ANNUAL CONWAY CUP, A 48 KILOMETRE TIME-TRIAL BETWEEN TEAMS FROM FM CONWAY AND ITS CLIENTS AND PARTNERS.

The Conway Cup is held as part of the Financial Times London Cycle Sportive, meaning our teams joined 2,300 cyclists in a ride along the streets of south London and the surrounding countryside. Those who successfully defeated the adverse weather were rewarded with a finish at Herne Hill Velodrome, the last remaining venue from the 1948 Olympics.

The official charity of the event was Access Sport, a sports charity working to give more children, particularly those in disadvantaged areas, quality local sports opportunities.

We also hosted an Exchanging Places event with the Metropolitan Police where cyclists had the opportunity to sit in one of our HGVs and see the road from a drivers perspective.

This year's Conway Cup was awarded to the team from the London Borough of Bromley, with every one of their five members completing the course in less than 1 hour 45 minutes, to beat of competition from TfL, Cycle Confident and other London Boroughs. A benchmark has been well and truly set for next year's competition – we're looking forward to it already.

Those who successfully defeated the adverse weather were rewarded with a finish at Herne Hill Velodrome.

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THIS JANUARY, WE HOSTED A TALK BY POLICE SERGEANT JOHN GARVEY, HEAD OF THE LONDON METROPOLITAN POLICE FORCE'S ROADS POLICE OFFICERS UNIT, WHO SPOKE TO OUR DRIVERS ABOUT SAFETY AND BEST PRACTICE ON LONDON'S ROADS.

BRIEFED BY THE BEST



His officers are responsible for everything from stopping and checking vehicles and inspecting incidents, to confiscating HGVs that are unsafe to operate on London's roads.

His talk covered key safety measures, photos and videos of poor practice and some of the most common mistakes made by drivers. He also addressed the broader need to drive with greater care given the high levels of vulnerable road users in London and the volume of traffic on the capital's roads.

We had a terrific turnout, with over 120 drivers on the day - who contributed well to the discussion and its question and answer session.

As a company we have invested heavily in safety equipment for our fleet, and have been leading on cycle safety for a number of years. Driver training is absolutely paramount. We take a great pride in the professionalism of our work force and the session was a fantastic opportunity to recap on the need to keep the highest possible standards as part of our transport operations. We'd like to thank John for his time, and would recommend his presentation to anyone running a fleet in London.

We had a terrific turnout, with over 120 drivers on the day - who contributed well to the discussion.



Safe driving continues to be a real priority for businesses in London - not least construction firms, who regrettably still account for a disproportionate amount of accidents

We carry out over 360,000 journeys across the capital each year, and have been acutely aware of our responsibility to protect all road users and champion progressive, responsible ways of working on London's streets.

In January our SHEQ department organised a talk from one of London's leading experts in transport safety - Police Sergeant John Garvey. John is head of the Met's Roads Police Officers team covering all of the East London tunnels, from Blackwall to the East India Dock Link.



IN MARCH, WE WORKED WITH CROYDON-BASED CHARITY GOOD FOOD MATTERS TO BUILD THEM A BRAND NEW CAR PARK AND SITE ENTRANCE FOR THEIR FANTASTIC COMMUNITY FOOD LEARNING CENTRE.

DIG FOR VICTORY

The project will teach people of all ages, abilities and backgrounds how to grow, cook and market organic food. Once complete it will include extensive low raised beds for growing vegetables, specially designed beds for wheelchair users, a forest garden with an apiary with five bee hives and a beautiful dipping pond as well as a large eco cookery teaching building. It's a fantastic, imaginative and hugely beneficial scheme that we were delighted to have played a small part in.

Evelyn Findlater, the charity's chief executive, kindly commented: "My gratitude is boundless to Peter McAnany, site manager, and of course to Peter Woods and Wayne Sansom who did so much more for us than was in their remit."

It's been a fantastic find that has real value for the town's history and archives, so well done to Mark for unearthing this hidden gem.

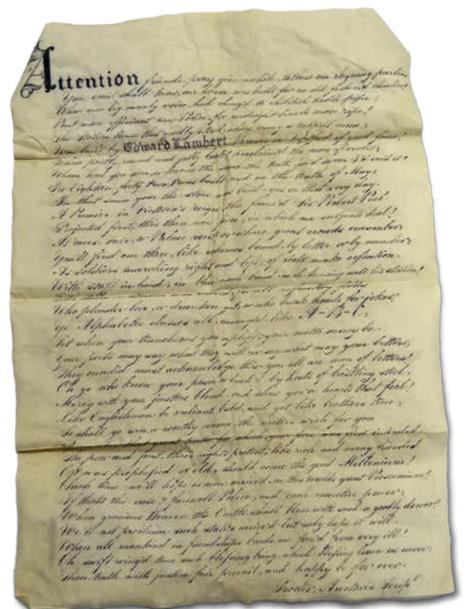


A MESSAGE IN A BOTTLE

ANCIENT DOCUMENTS, IN A MILK BOTTLE, CONCEALED IN A PAVING SLAB AND UNDISCOVERED FOR 172 YEARS. IT MIGHT SOUND LIKE AN EPISODE OF TIME TEAM - BUT IT WAS IN FACT A STARTLING DISCOVERY AT OUR WORKS IN SIDCUP.

FM Conway's Mark Jackson was working on our site when he saw something unusual and decided to take a closer look. On inspection (and after a detailed examination from Bexley's archivist manager Simon McKeon), it transpired that he had found a set of beautifully written and drawn documents in a time capsule put in place by the architects for the town's police station in 1842.

The documents include elaborate sketches of the night sky on the date the foundation stone was laid for the building, and a piece of writing about the project itself. It's been a fantastic find that has real value for the town's history and archives, so well done to Mark for unearthing this hidden gem.



GOOD PEOPLE ARE AT THE VERY HEART OF FM CONWAY, AND AS A BUSINESS THAT WORKS CLOSELY WITH LOCAL COMMUNITIES IT'S IMPORTANT TO US THAT RESIDENTS WHO LIVE IN THE BOROUGHS IN WHICH WE WORK ARE OFFERED QUALITY CAREER OPPORTUNITIES.

NEWHAM WORKPLACE PARTNERSHIP

I am pleased that through our highways maintenance contract with FM Conway, Workplace has been able to secure well paid, sustainable jobs for 26 Newham residents.



That's why we recently partnered with Workplace – an organisation tasked with finding jobs for people living in the London Borough of Newham. We contacted Workplace in early 2014 with 26 new job vacancies ranging from multi-skilled labourers to skilled operatives on a range of large projects across London. Residents who had all of the existing skills required for the roles were interviewed through Workplace in late February and since then all have begun work.

Sir Robin Wales, Mayor of Newham and founder of Workplace, said: "I am pleased that through our highways maintenance contract with FM Conway, Workplace has been able to secure well paid, sustainable jobs for 26 Newham residents. It's vital that the services we procure deliver wider social benefits for the borough and that's why I'm keen to see all our suppliers engaging with Workplace to help leave a lasting legacy of jobs."

EMPLOYEE OF THE QUARTER

A HUGE CONGRATULATIONS TO OUR EMPLOYEE OF THE QUARTER ALF FOR A WELL DESERVED WIN AND £250 IN HIGH STREET VOUCHERS. THANKS FOR GOING THE EXTRA MILE, AND KEEP UP THE GOOD WORK.

ALF CLARK
yard supervisor

ALF'S COLLEAGUES SAY:



"Alf has never failed in any task or even disputed carrying out a task."

"He is extremely conscientious and devoted to keeping that yard in a safe tidy state."

"Alf carries out all of his H&S and fire audits in a timely manner & never has a failure."

"He liaises with all divisions and goes beyond what is asked of him to accommodate all."

"Alf is never late or goes home early; always available on the phone out of hours & willing to attend site for any reason."





COMPLIMENTING CONWAY

"For the past few weeks your firm has been replacing the paving along Whitefoot Lane. I am happy to say your firm has done an excellent job, the use of smaller slabs is a good idea and looks great and the choice of paving from the road to my drive really stands out.

"I am semi disabled and your men have been very considerate to my needs, always very polite and helpful, you can be very proud of your workmen."

Mr A. Ridgewell, a local resident of Whitefoot Lane in Bromley, praises the workmanship and consideration of the gangs working on his road.

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"Thank you to the wonderful highways engineers who agreed to let us transplant the plane tree on East Dulwich Grove instead of cutting it. FM Conway was utterly brilliant in digging it up, finding a flat bed truck and a digger within half an hour and actually planting it – you helped to save a life after a much-loved coastal town in Albania."

Councillor Robin Crookshank Hilton, Village ward councillor for the London Borough of Southwark, thanks Scott Ward and his team for helping save a tree from a works site and transplant it in Dulwich Park.

"The last two nights carrying out a roundabout and ramps now completes my part of a five week contract. These works are now complete and I have to say that I found FM Conway a very good contractor and found that any problems we incurred during the works were dealt with very efficient professional manner, and I have to also add that Joe, Luke and Pat, were very good and always 'on the ball' so to speak.

"I have worked with other large companies and found them not so helpful as FM Conway staff. May I take this opportunity to thank Conway for a job well done."

Mr Raymond Golding, clerk of works at the Port of Tilbury, compliments Joe Jarvis, Pat Crane and Luke Pantrey on their efficient and professional work.

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"The new paving in Harwood Road is great; the FM Conway team were also brilliant, working in ridiculous weather but always with a smile on their faces and especially considerate to local residents and pedestrians."

Mr Crispin Buxton, a local resident of Harwood Road in Fulham, applauds the manner in which our teams carry out their work.

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**PEOPLE
FIRST**
GO HOMESAFE

Construct

SPRING/SUMMER 2014



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